



Home Karaoke Since 1991

To: Our Valued Customers

Restocking Charge 40%

We are sorry we have to impose a 40% restocking charge on any product to be returned for whatever reason, if NOT found any manufacturer's defect. "Manufacturer's Defect" means "The product is Not Functioning".

The reason why we have this policy is, (WE DON'T MEAN YOU), there are customers, instead of paying a rental fee, they buy it first, keep it under their procession for a few days and then return it to us with a reason they can think of.

That is why, we insist upon customers' satisfaction on our product, through demonstration in store or Demo Videos on site before they decide to purchase. Hence, the sale is final!

The restocking fee levied is to cover our wrapping service afterwards, shipping fee for returning the product back to the factory, service fee to the credit card company and other administration fees.

The policy is purposed to ensure that products sold to customers like you, are brand new, direct from the factory.

We don't sell used product or open-box product to our customers, unless declared beforehand.

We appreciate your understanding!

ATTENTION
Music quality is not
to be considered for
"Manufacturer's Defects"

Home Karaoke Ltd

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